ARYZTA AG

Particulars

About Your Organisation

1.1 Name of your organization

ARYZTA AG

1.2 What is/are the primary activity(ies) or product(s) of your organization?

Oil Palm Growers

□ Palm Oil Processors and/or Traders

Consumer Goods Manufacturers

Retailers

 $\hfill\square$ Banks and Investors

□ Social or Development Organisations (Non Governmental Organisations)

Environmental or Nature Conservation Organisations (Non Governmental Organisations)

□ Affiliate Members

□ Supply Chain Associate

1.3 Membership number

4-0220-12-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

- 1.1 Please state what your main activity(ies) is/are within manufacturing
 - End-product manufacturer
 - Food Goods
 - Own-brand-Manufacturer
 - Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

Australia, Brazil, Canada, Czech Republic, Denmark, Germany, Ireland, Malaysia, Netherlands, New Zealand, Poland, Singapore, Spain, Sweden, Switzerland, Taiwan, United Kingdom, United States

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

Australia, Brazil, Canada, Czech Republic, Denmark, Germany, Ireland, Malaysia, Netherlands, Poland, Singapore, Spain, Sweden, Switzerland, Taiwan, United Kingdom, United States

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

28,239

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

432

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

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2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

28,671

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	15,918.00	110.00	-	-
2.3.3 Mass Balance	10,888.00	316.00	-	-
2.3.4 Segregated	1,247.00	-	-	-
2.3.5 Identity Preserved	2.00	-	-	-
2.3.6 Total volume	28,055.00	426.00	-	-

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies 😰 (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

100%
97%
100%
100%
100%
100%
100%

Time-Bound Plan

3.1 Date of first supply chain certification (planned or achieved)

2014

Comment:

ARYZTA supports the development of sustainable palm oil and, since 2014, has been purchasing and redeeming GreenPalm (now Palm Trace) certificates as well as Mass Balance for the volumes that we source in North America and Asia; in Europe, 97% of palm oil is either Mass Balance or Segregated.

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2014

If target has not been met, please explain why:

In North America, we began the process of covering our palm oil usage with Book & Claim in 2014. In several markets we have also implemented Mass Balance, Segregated or IP where specified by customers.

3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?

3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2019

If target has not been met, please explain why:

Globally, in 2017, we still had a few markets in which we have not identified a need for RSPO certified sustainable palm oil. Roughly 98% of our global palm oil use is CSPO through Book & Claim, Mass Balance and Segregated Supply. Our goal is to continue to achieve 100% coverage.

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2023

3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?

Australia, Brazil, Canada, Czech Republic, Denmark, Germany, Ireland, Malaysia, Netherlands, New Zealand, Poland, Singapore, Taiwan, United Kingdom, United States

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

Yes

3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?

Yes

3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products?

2023

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?

Yes

Please state which product range(s) and market(s) you intend to apply the Trademark and when you plan to start using the Trademark.

We obtained the trademark license and have begun utilizing on external websites.

Year: 2018

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Our primary goal is to work closely with our commercial teams to understand customer expectations around palm oil and ensure we are providing proactive solutions around utilizing certified sustainable palm oil, where possible.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

N/A

Application of Principles & Criteria for all members sectors

7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

Water, land, energy and carbon footprints

Uploaded file: M-Policies-to-PNC-waterland.pdf

For administration purpose, attachment files are renamed automatically

Land Use Rights

Ethical conduct and human rights

Uploaded file: --Related link: https://www.aryzta.com/our-responsibilities/people-and-workplace/

Labour rights

Stakeholder engagement

None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Comment:

We have engaged our customers to understand their expectations regarding Palm Oil sustainability and we have asked our suppliers to complete timetables on their progress towards verification of sustainable palm oil. Related link: aryzta.com

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

Yes

When do you plan to cover the gap using Book and Claim?

2019

GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

Related link: cdp.net

Support for Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Our biggest challenge, aside from the price premiums of CSPO, has been availability of supply. While mass balance is available and being purchased in North America, the infrastructure is not yet set up for true Segregated Supply. ARYZTA continues to work with customers and encourage our industry to move towards sustainable, traceable options in sourcing palm oil. 14 of our North American bakeries are currently certified to handle Mass Balance palm oil, with an annual audit to be conducted in June of 2018. We currently not experiencing any challenges in Europe, where we are currently purchasing Mass Balance and Segregated Supply. If and when additional ARYZTA customers outline expectations around using CSPO, we will continue to make the necessary investments and provide solutions to meet their ingredient standards in those markets which are not yet using 100% CSPO.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

ARYZTA has ongoing dialogues with customers and suppliers around raw material sustainability, with palm oil being a major focus. By helping our customers goal-set, and through providing proactive raw ingredient solutions, we are doing our part to help support the vision and principles of the RSPO.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

• Uploaded files: 2016_ARYZTA_CSR_REPORT_FINAL_ (2).pdf